

# Vantage Point East

## 2022 RESIDENT INFORMATION PACKET

[www.vantagepointeast.com](http://www.vantagepointeast.com)

301-598-1075

### Welcome to the New Year!

We are proud of the strong resident community and the supportive staff in VPE. To ensure the wellbeing of all, each January we issue a packet of information and reminders that address recent issues and some of the most frequent inquiries. Your copy of the Residents Handbook and Rules and Regulations contains more detailed information on many aspects of living in VPE. Contact the Association Office if you have misplaced your copy. A one-page summary of the most relevant rules is available in the rack outside the Office for distribution to visitors, household staff, and contractors.

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### Infrastructure Update

The shocking collapse of the Surfside building in Florida heightened awareness of the importance of regular inspection, maintenance and investment to ensure the integrity of a high-rise building. The VPE Board has made this a priority from the beginning and, over the years, has had a detailed reserve study completed periodically to provide a realistic basis for building reserves. The goal is to have sufficient funds for both ongoing maintenance and equipment replacement as well as to provide for major investments such as replacement of the roof. Increases in the monthly fee reflect this conservative yet realistic approach to protecting the long-term structural integrity of the building.

In addition, we have invested in professional assessments of the building and followed their advice. Just this fall, a complete inspection of all aspects of the garages was completed, and we are reassured that they are sound and need attention only to some typical maintenance issues such as cracks at the entry way where two surfaces join. The peeling paint may not look good, but it is only cosmetic rather than a sign of decline. Unfortunately, the last contractors to work on the garages chose the wrong type of paint.

The million-dollar façade project to begin next summer is more than cosmetic as it will address the integrity of the outer shell of the building, including the balconies and windows. The brick work will be closely examined, replaced if needed, cracks repaired, and the sealant around all windows and balconies will be replaced. Vantage Point West completed that work last summer so we know what the end result will be—a sound and fresh looking building for the next 20 years.

Following that, we will need to invest in a full roof replacement. To date, we have managed to make repairs as water issues have cropped up but the integrity of the entire roof

has a limited life span. The recent change in the master insurance policy makes each storm a financial threat. We have included an Insurance Reserve in the 2022 budget to cover deductibles. Hurricane Ida in August caused water damage between tiers 1 and 20 and clean up and repairs to eight apartments cost \$25,000. Several other big storms have required additional repairs to both the roof and apartments, with some leaks due to water entering through the brick walls.

The Building and Grounds Committee works with the building engineers and Property Manager to keep up to date on both minor and major issues. Other projects they'll be addressing include asphalt replacement of the second half of the parking lot and finalizing the upgrades to our fire alarm system. Residents should feel free to attend their meetings or ask for information from the Office.

The Board prioritizes the health and safety of VPE residents and works to uphold the quality of life we have all grown to love and expect. If there are areas of the building that are of concern, please do not hesitate to make a report to the Office.

## Fire Safety

It is important to regularly review emergency procedures, especially those related to fire. You will want to locate the fire alarm box and emergency exit stairway nearest your unit. The Montgomery County Fire Marshall also suggests preparation, including, 1) a "Go Bag" in the front closet containing identification, medications, and a change of clothes, 2) a meeting point outside the building, 3) registering on the "emergency evacuation" list if you need help exiting the building, and 4) keeping your File for Life up-to-date and in a prominent place such as your refrigerator door.

**If there is a fire in your unit or on your floor, immediately call 911. Then activate the fire alarm box nearest the location of the fire and immediately leave the building.** The in-unit smoke alarm is not connected to the building fire alarm system and will not alert your neighbors or fire department. The sprinkler system will activate when temperatures reach a certain level.

The building's red painted fire alarm boxes are on each floor next to each stairway. These fire alarm boxes activate the building's alarms and provide information to the fire department as to the floor and area where the fire is located. It will take the fire department about ten minutes to respond. The alarm and speaker can be heard in each unit but will only be activated on that floor, the floor above, and the floor below. The building's fire alarm does not activate on the other floors. Therefore, you may see fire engines outside the building but not hear an alarm. If you do hear an alarm, believe that it is real, and act accordingly. We always give prior notice if we are just testing the alarm system.


If the building's fire alarm does go off on your floor, you will hear an announcement in your unit to evacuate the building. Immediately get dressed (at least a coat and shoes if in the middle of the night) and prepare to exit the building. Before opening your entry door, touch the door to see if it feels hot. If the door feels hot or you can smell heavy smoke, you may be at risk by opening the door. It may be safer to stay in your unit and block the bottom of the door with a wet towel to keep the smoke out. Keep your door closed but do not lock your door. Call 911 to tell them what unit you are in. Then go to your balcony to wait for the fire department to come and get you or to hear the all clear announcement.

If it is safe to leave your unit, go to the nearest stairway. Never use the elevators as they may shut down. If there is heavy smoke and or a major fire in the building, the stairway high speed fans will come on to keep smoke out of the stairwells. The emergency stairway doors are heavy and required to be always shut for your protection. They should not be propped open for any reason. Fol-

low the signs on the first floor or garage directing you to the way to exit the building. Do not exit through the lobby as the firemen enter the building through the front entrance.

Some individuals may be physically challenged or have a health risk and cannot leave the building by the stairs. If you have a health risk going down the stairs, it may be more prudent to stay in your unit until help arrives. The fire department will immediately consult the list of units that require assistance in an evacuation. You must inform the VPE Office to keep the list up to date. In all cases of an alarm, the caregiver should get the person with a disability ready to be evacuated.

Not all smoke means there is a fire. Some of the nearby buildings do have wood burning fireplaces. The VPE roof-unit blowers sometime pick up the smoke, and the odor gets into the building hallways. This is more prevalent on the upper floors. On a lighter note, burnt toast is not a fire, but may have set off the in-unit smoke detectors that can be heard in the hall. If possible, check first to be sure there is an emergency and not just burnt toast before sounding a building alarm.

For other types of emergencies such as for extreme weather, Montgomery County provides up to date emergency alerts via both TV and cell phone. You can register with Alert Montgomery to receive emergency notices through [www.montgomerycounty.gov](http://www.montgomerycounty.gov) and clicking on the  icon at the top right corner.

## Support Services

### Social Services

The Leisure World Social Services Department located in the ground floor of the Medial Building is made up of accredited and experienced Licensed Clinical Social Workers. The services they provide are free and available to all Leisure World residents and their families. We encourage you to contact the Social Workers if you have any concerns that they can help with. They can:

- Provide information and referral to agencies both inside and outside the Leisure World community including Lifeline, FISH, Friendly Visitor Program, Department of Social Services.
- Assist in obtaining in-home care for help with activities of daily living including home health care, transportation, equipment needs, Meal on Wheels.
- Assist in identifying more supportive living options which may include Assisted Living Group Homes, and Skilled Nursing Facilities
- Assist with completing Advanced Directives, Health and Financial Powers of Attorney, MOLST forms as well as referrals to Eldercare Attorneys.
- Assess social and psychological concerns and provide referral to mental health professionals, support groups and bereavement groups.
- Medicare and Medicaid counseling and yearly assistance with identifying and signing up for appropriate Medicare Part D Prescription Plans.
- Home Assessments for home bound seniors to help identify needs and make appropriate referrals. The Social Workers have compiled a list of resources that might be helpful.

### Senior Call Check

The State of Maryland offers a free automated daily call to you at a regularly schedule time. If the call is not picked up after three attempts, the service will call an alternate person on your behalf to check on you. Go online to <https://aging.maryland.gov/Pages/senior-call-check.aspx> or call 1-866-502-0560 for more information.

### **Medical Alert System**

For individuals who live alone, there are a variety of companies offering personal devices to summon help in case of an emergency such as a fall. Some devices work only in the home and others use mobile technology and can be activated anywhere. In some cases it is not necessary to have a landline. Lifeline has an office in the Administration Building and can provide advice and/or service as needed. (301-598-1329)

## **COVID-19 Guidance**

We continue to be optimistic about living with COVID-19 as effective vaccines, boosters and testing are readily available through both Leisure World Medical Center and local pharmacies. Nevertheless, surges continue and the number of cases is anticipated to rise during the winter months, especially as new variants emerge. We must continue to be personally responsible for the welfare of our community and follow all the guidelines—watch your distance, wash your hands, wear your mask, avoid crowds, and get vaccinated. We are fortunate to have conscientious custodial staff who keep the common areas clean which is particularly important as we have many outsiders coming and going from the building. The Community Room is open for small events and by reservation.

As we continue to rely on home deliveries and on-line shopping it is important to make sure the full address is on packages. We make every effort to ensure packages are delivered properly, and you can help by letting providers know if their service is substandard. For example, Amazon alerts residents via e-mail that a package has been delivered so you can check your front door. Please follow up directly with providers when you encounter problems.

Many LW and VPE events, meetings, and club activities continue to be offered via Zoom as well as in person. You can connect via computer, tablet, or phone using the information in the LW News or posted on the Lobby Level bulletin board. The VPE Office will post information on how to connect, the agenda, and any changes to the regular schedule. All Board meetings have time for an open forum so residents can ask questions and stay informed. You can find the regular schedule of meetings on the last page of this packet.

## High-Rise Living

High-rise living is quite different from living in a single-family home. VPE aims to foster a positive community feeling by anticipating questions, providing information, and describing in the Residents Manual a wide variety of procedures and rules related to everything from noise abatement to move-in and move-out procedures to what to do in case you are locked out. Periodically, you will want to review the VPE Bylaws, Residents Manual Part I: Information and Part II: Rules and Regulations. Any questions or concerns can be sent in writing to the Board or to the Property Manager so that issues can be resolved in a timely way.

### Smoke - Free Building

Several years ago, Vantage Point East changed its Bylaws to be a smoke-free building and has prominently posted signage at entry doors and outside. Smoking is defined as “use of any lighted legal or illegal products, smoking devices, or use of electronic vapor smoking devices that produce airborne emissions.” Smoking is prohibited in the interior of all units, including limited common elements such as patios, balconies, and garage. Smoking is also prohibited in all common elements, such as, but not limited to, lobbies, hallways, elevators, stairs, Community Room, storage areas, garages, restrooms, and refuse rooms. There is also no smoking within 20 feet of all sides of the building. Smoking materials must be disposed of appropriately before entering the building and not dropped in the parking lot or green space. From time to time, residents complain about the smell of cigarette smoke, but it may be that the odor is carried in on clothing.

### Noise Abatement

As more and more units install hard wood flooring, concerns about scraping chairs, high heel footsteps, and other types of noise are reported. There are many new products on the market and many use soundproofing underlays. Nevertheless, the expectation is that 80% of hard surface flooring, except for the kitchens and bathrooms, will be covered with rugs. If you are bothered regularly by barking dogs, loud TV, or after-hours workmen, we encourage you to talk with your neighbor as a first step in resolving the issue.

### Building Temperatures

One of the major complaints each winter is that it is too cold or too hot on a floor or on one side of the building. The building was designed to be pressurized by roof unit blowers that are always on. This means that the common hallways may have roof temperature air coming into the building when it is not being heated or cooled. The three-unit blowers on the roof (east end, center, and west end) provide heating and cooling to all the floor hallways via connected air ducts. The three thermostats which control the three units are located on the tenth floor. When heat, for example, is called for by the thermostat, the heater on the roof heats the air and sends the air down to the tenth floor to satisfy the thermostat. This air also goes to the other nine floors below. Therefore, on the tenth floor the

air may feel hot and on the first floor the air may just feel warm coming out of the hallway air duct. The opposite is the case when air conditioning is needed. Each of the three thermostats and roof unit blowers operates independently.

When the thermostat is not calling for heat or cooling, the blowers continue to blow the outside air into the building for circulation. In the winter we try to preheat the outside very cold air even when the thermostat is not calling for heat. Nevertheless, if you are standing by a hallway duct, you may feel hot air coming in at one moment and cooler air coming in the next moment. One blower on one end of the building may be heating the air, while the other units are not heating the air. Thus, the temperature will vary from floor to floor and from one end of the building to the other. The system is not broken, that is the way it was designed. We cannot adjust the hallway temperature to suit your floor or end of the building without changing the temperature in some other part of the building.

Residents may find their unit cold or drafty during the winter as air comes in under the front door. It is tempting to block the air but that can affect the amount of fresh air in the unit. Another cause of drafts is that the windows are not completely closed. The windows do require significant effort to close them properly. If you have a problem, please contact the Association Office and staff will be happy to assist in checking and closing windows. Another reason you might feel cold is lack of humidity. Dry air does not retain the heat. Using a humidifier, either installed or freestanding, will help. Humidity in the air will retain the heat and you will feel warmer. If your windows have moisture on the inside, the humidity is too high.

Because the balcony is not weatherproof, there is potential for weather related damage. Use caution when placing items on the balcony as the Council of Unit Owners is not responsible for personal property damaged on the balcony.

## **Utilities**

Most unit owners try to limit their utility expenses by keeping the apartment temperature under control during the day and evening and turning off lights when not needed. VPE also tries to control expenses for heating and lighting the common areas. We change the thermostat settings during the late-night hours and turn out lights in the Community Room and entrance area. A small number of lights do not go off as they are connected to the building emergency lighting system. You can help conserve energy if you see lights on in the lobby area late at night. The switches are located on the wall near the mailbox area and the ones to turn off are marked with yellow dots.

The building has four large heat pumps to service the lobby area, office spaces and Community Room. They use an enormous amount of electricity to heat and cool these areas. When entering the lobby from the front driveway or parking garage, do not hold the doors open. If you go onto the pa-

tio, make sure the door is closed. Do not prop the automatic door open as it will break the mechanism. Use your building key to get back into the community room from the patio.

You can also help us control gas and electricity costs for the building by decreasing hot water usage. Please use your dishwasher and washing machines only with a full load. Water rates continue to increase so you can also help by avoiding letting water run in the sink unnecessarily. With your assistance, we can lower our utility bills for gas, electricity, and water.

### **Building or Unit Problems**

An immediate household equipment or plumbing problem usually can be addressed by contacting the Association Office. Staff in the building may be able to assist you during the work week. If unavailable or during after-hours and weekends, the Leisure World Physical Properties Department (PPD) can usually handle most household issues. If there is a problem in the common area or cleanup is needed after-hours or during the weekend, contact the main gate at (301) 598-1044 and give them your name, address, unit number and the location of the area that requires attention.

### **Plumbing Issues**

Grease blockages are a common cause of drain overflows and backups. Do not pour grease down the sink. Pour cooled grease into a disposable container and place in the trash. It is also recommended that you not place the following or similar items in the garbage disposal: potato skins, celery, coffee grounds, eggshells and onion skins. To keep your garbage disposal running smoothly, operate it with a full stream of running cold water. To prevent other plumbing issues, please do not flush wipes (even if they say they're flushable), paper towels, depends/sanitary cloths or pads.

### **Water Shutdowns**

Unfortunately, individual units in our building do not come with a main water shut off valve. This means that if the water in the kitchen or bathroom in one unit must be turned off, it will affect the entire tier. After any type of water shut down there may be air, rust or sediment particles that come out of the faucet or toilet when the water is first turned back on. **It is imperative to initially turn on ONLY the hot and cold bathtub faucets to clear the air and sediment out of the water line.** We recommend letting the hot and cold water run into the bathtub for a few minutes until it comes out clear. The tub faucet is the largest source for clearing the plumbing sediment. If you run the other faucets or toilet first, it can cause the sediment to create clogs and other plumbing issues. We also recommend after a total tier/building water shut down and after the tub water is clean, that you run an empty cycle through your washing machine to clear out any remaining sediment in the lines to keep your clothes clean.

## **Refuse Rooms**

We must all work together to keep the trash rooms as clean as possible. There are receptacles for each type of recyclable. Please do your part and place the appropriate materials, un-bagged, in the corresponding receptacle. Recyclables are emptied daily during the week and as necessary on the weekends. Please remember it is a personal responsibility to dispose of your trash properly. Large cardboard must be taken to the containers in the loading dock area.

## **Garage Spaces**

Residents who own garage parking spaces may place one or two beige/gray cabinets in their parking space for additional storage. The total width should not exceed the width of the parking space. Collapsible grocery carts and handicapped equipment in current use by the unit owner may be stored on the space. If you have rented your space to another resident in the building, please inform the Association Office so that we may update our records.

## **Storage Units**

Because there is significant potential for mold to develop on damp cardboard and fabric, items placed in your storage unit should be in plastic containers with some space allowed for air flow in the unit. Items placed directly on the concrete floor in units on the lower level are particularly vulnerable to moisture damage. Stored items should not exceed the height of the yellow line painted outside the storage cage.

# **Friendly Reminders from the Property Manager**

## **Absences**

If you are going away for 3 or more days, please fill out an Absence Form available outside the Association Office, in the Information Center. It is crucial that we have a way to communicate with you or a designated person in the event of an emergency. If you plan to go away for an extended time, and you park outside, as a courtesy park your car in one of the side parking lots. If you own a garage space, please leave your car keys with a neighbor in case there is an emergency, and your car needs to be moved. During the winter months, we ask that the parking spaces marked with signs for snow storage be kept open.

## **In-Unit Improvements**

If you are planning to have any labor done in your unit by contractors, you must fill out an "Application for Alterations & Improvements" prior to any work being performed. The application is in the Information Center located in the lobby just outside the Association Office. Return the completed application, along with the Contractor's Certificate of Insurance and a copy of the Contractor's trade license to the Office.



## **Lost and Found**

Items that are found are turned into the Association Office. If you have lost an item or found an item, please inquire with the Association Office.

## **Pet Registration and Licensing**

Pet owners are required to provide the Association Office with a Montgomery County Pet License and fill out a VPE Pet Registration Form accompanied with a photo of the pet, breed and weight and rabies vaccination certificate. Please remember that only one pet is allowed per unit and the weight limit is 40 pounds. Pets include cats, dogs, or birds.

## **Orientation of Caregivers**

Caregivers accompanied by the resident or employer, when possible, should drop by the Office for a brief introduction to the building and VPE Rules and Regulations.

## **Annual Notices**

### **Homeowner/Tenant Insurance**

VPE is covered under a Leisure World master insurance policy. That policy provides coverage for incidents that damage developer-grade fixtures, appliances, walls, floor coverings and cabinetry in your unit. However, it does not cover any improvements from original construction, personal property or personal liability. VPE requires that you carry a personal condominium unit policy to address those needs, and submit proof of insurance on an annual basis. In addition, your policy should have enough coverage for any assessments made to you in the event of a claim. Please note that under the Maryland Condominium Act (Section 11-114), "if the cause of any damage to or destruction of any portion of the condominium originates from a unit, the owner of the unit where the cause of the damage or destruction originated is responsible for the Council of Unit Owner's property insurance deductible not to exceed \$10,000." You may be responsible for the deductible regardless of negligence. Please review your current policy and contact your insurance agent if you have questions regarding additional coverage.

Water is the most common cause of damage to your unit and the building. Annually, we have a good number of cases where the humidifier, dishwasher, or ice maker leaks. Water goes down to the unit(s) below, and no one notices until there is significant damage. The water clean-up bill may be extremely high. It is Leisure World's policy to charge the Mutual for all bills related to water clean-up. If the VPE Board of Directors determines that the cause of the leak is the responsibility of the unit owner, the Property Manager will notify the unit owner and request reimbursement from the unit owner to the Mutual. PPD can install a device that can turn off your humidifier and air conditioning unit if it detects a water leak. You can also purchase inexpensive water alarms that provide an audible warning in case of a water leak. These can be placed near water sources such as underneath sinks, near the washing machine hose and in your furnace closet. If you plan to be away from your unit for an extended period, you may want to turn off some of the water valves.

## Homeowners Rights

Annually we provide formal notice of your homeowner's rights. Montgomery County recognizes that a large proportion of all its citizens now live-in condominium, cooperative, and homeowner associations, generally called "common ownership communities." To serve the special needs of these communities and to act as their advocate, the County created the Commission on Common Ownership Communities (CCOC) by enacting Chapter 10B of the County Code. The Commission has 3 basic duties:

- Education: The Commission provides free information to both members and to governing bodies about their rights and duties under Maryland law, as well as advice on how to properly operate the association. Among other tools, it offers a "Manual and Resource Guide" for boards of directors.
- Legislation: The Commission advocates for common ownership communities concerning proposed laws and regulations at the local and State level.
- Dispute resolution: The Commission can hear and resolve certain disputes between members of the communities and their governing bodies, and its decisions are legally binding on the parties. For more information on the Commission and its services, visit its website: [www.montgomerycountymd.gov/ccoc](http://www.montgomerycountymd.gov/ccoc)

## Resolving Complaints

At VPE we also have a process to officially hear complaints, investigate problems or concerns, and try to resolve them for the benefit of our residents. As a unit owner, you have certain rights and responsibilities spelled out in the Bylaws, Residents Manual, and Rules and Regulations. To officially present complaints for the Board to investigate, usually a letter to the Board and/or Property Manager will suffice.

Every effort is made to resolve issues informally but depending on the scope of the problem, the Covenants Committee will conduct a formal investigation of the problem and make a recommendation to the Board. If the dispute cannot be resolved within VPE, the aggrieved party may file a formal complaint with Montgomery County's Commission on Common Ownership Communities (CCOC).

The Leisure World Community Corporation (LWCC), including its Board of Directors, also has procedures in place to handle unit owner complaints that do not deal with problems within a Mutual. Disputes brought to LWCC deal with issues that are pertinent to the whole community or with Leisure World of Maryland Corporation (LWMC). If the complaint cannot be resolved within Leisure World, the aggrieved party may then file a formal complaint with Montgomery County's CCOC.

# Vantage Point East

## 2022 Board of Directors and Committee Members

### Board of Directors

Henry Jordan, President  
(301) 598-0174  
HJordanVPE@aol.com

Sid Sussan, Vice President  
(240) 242-3220  
lauraandsid@gmail.com

Earl Reba, Treasurer  
(301) 438-0099  
lereba@comcast.net

Ann Ferren, Secretary  
(301) 598-1840  
aferren@radford.edu

Myron Baum, Director  
(301) 598-9577  
MBPHGCPA@aol.com

Richard Boker, Director  
(240) 560-6009  
rmboker@me.com

Glenn Rahmoeller, Director  
(240) 560-6319  
grahmoeller@comcast.net

### Activities Committee

Lyn Tanenholtz, Chair  
(301) 288-7770  
Anna Jelen, Vice-Chair  
Marylin Jordan, Treasurer  
Kathi Carlson  
Sabina Castro  
Donna Copeland  
Sally Dunford  
Pattu Durairaj  
Barbara Eisen  
Cheryl Fleming

Sonny Gerber  
Cynthia Halper  
Eunice Kahn  
Ellyn Kaufman  
Lise McCallum  
Gail Roe

### Budget & Finance Committee

Doug Carlson, Chair  
(917) 930-2288  
Mike Baum  
Howard Brewer  
Bruce Hulman  
Sid Sussan

### Building and Grounds Committee

Bruce Hulman, Chair  
(301) 598-0687  
George Pearlman  
Elizabeth Tremaine  
Herb Weinstein  
Suzie Offit - Landscaping  
Mary Telford – Landscaping

### Communications Committee

Suzie Offit, Chair  
(301) 598-1966  
Ruth Gutstein, Vice-Chair  
Kathi Carlson  
Donna Copeland  
Sally Dunford  
Barbara Eisen  
Cheryl Fleming  
Tom McGrath  
Bernard Patlen  
Phyllis Pratt  
Len Silver

### Covenants Committee

Ann Ferren, Chair  
(301) 598-1840  
Bob Gallagher  
Bruce Hulman

## NEED MORE INFORMATION?

**Regular Meetings-** All residents are welcome to attend. Board Meetings are held the last Thursday of every month at 1:30 p.m. You can also attend our Committee Meetings:

- Activities: Held the first Wednesday of every month at 10:30 a.m.
- Building & Grounds: Held the third Wednesday of every month at 1:30 p.m.
- Budget & Finance: Held the last Tuesday of every month at 1:30 p.m.
- Communications: Held the second Wednesday of every month at 3:00 p.m.

### **Leisure World & VPE Websites**

If you need general information about the community, you can visit [www.leisureworldmaryland.com](http://www.leisureworldmaryland.com). Residents can also log on to [residents.lwmc.com](http://residents.lwmc.com) to access LW information such as LWCC Board Meeting Minutes and club information. To receive regular email notifications from the General Manager look for the opt -in near the bottom of the Sign Up page. You can also find a link to our external website, [www.vantagepoineast.com](http://www.vantagepoineast.com) to obtain information such as bylaws, Resident's Manual, floor plans and copies of our newsletter, *The View*.

### **TV Channels**

Channels 972 and 974 show scheduled Leisure World events as well as important messages such as closures. Channel 977 allows you to view the front door vestibule. You can use it when waiting for visitors or to see if the mail is in (you will see a "M" displayed on the top right hand corner).

## IMPORTANT PHONE NUMBERS

<b>SECURITY- Main (Georgia Ave.) Gate</b>	<b>301-598-1044</b>
Clubhouse I and E&R Office	301-598-1300
Clubhouse II	301-598-1320
Comcast	1-855-638-2855
Leisure World Administration	301-598-1000
Leisure World Security	301-598-1355
Leisure World Social Service	301-598-1007
Connecticut Ave Gate	301-598-1022
Norbeck Gate	301-598-1066
MedStar Main Office	301-598-1590
MedStar Pharmacy	301-598-1005
MedStar Lab	301-598-1045
Physical Properties (PPD)	301-598-1500
Post Office (in Leisure World Administration Building)	301-598-1030
VPE Association Office	301-598-1075
VPE Community Room	301-598-1064